Quality Policy

Siemens Energy d.o.o., Croatia

Quality is core to enabling Siemens Energy realize its vision of becoming the most valued energy technology company in the world. Quality is also everyone's responsibility. To support this, we have identified a set of Quality Fundamentals that align with our company values “Caring, Agility, Respect and Accountability”. These fundamentals guide our actions and help shape our mindsets in area of Quality.

Our Quality Fundamentals are:

- Customer focus in all we do
- Personal commitment to quality
- Proactive continuous improvement
- Management systems that support sustainable business success

With the Quality fundamental of “customer focus”, we commit to:

- Working in partnership with our customers, stakeholders and partners to ensure that we understand their needs and expectations.
- Managing and clarifying customer contract requirements in a transparent manner and delivering on our agreed commitments.
- Making risks and opportunities transparently with our customers, stakeholders and partners to support decision making processes and ensuring quality of delivery.
- Ensuring all suppliers and contractors are evaluated, qualified and approved.
- Engaging with suppliers and contractors to develop and maintain relationships that will ensure compliance with our requirements.

With the Quality Fundamental of “personal commitment”, we commit to:

- Making sure every individual understands their responsibilities for quality in their businesses.
- Making sure that at all levels, managers lead by role modeling and ensure that quality policy is communicated and understood.
- Providing training, coaching and expertise to strengthen personal competencies to adherence to our quality policy and the requirements of the quality management system.

With the Quality Fundamental of “proactive continuous improvement”, we commit to:

- Facilitating continuous improvement through collaboration, sharing of best practice, lessons learned and ideas for improvement.
- Monitoring, measuring and reviewing the efficiency and effectiveness of quality performance in relation to our customer requirements.
- Proactively driving continuous improvement of our processes and systems to provide better quality, thereby reducing non conformances.

With the Quality Fundamental of “management systems”, we commit to:

- Establishing and maintaining an effective quality management system and ensure compliance with applicable legislation, regulatory requirements and standards.
- Providing a framework for the identification and review of quality objectives and targets, setting the targets and respective KPIs and communicating them.
- Research, development and promotion of technologies, products and services that enhance quality and product safety.

Boris Miljavac
Miljavac Boris Digitally signed by Miljavac Boris Date: 2026.04.20 16:05:52 +02'00'
President of the Management Board

Laura Musić
Music Laura Digitally signed by Music Laura DN: c=DE, st=Bayern, o=Siemens, 2.5.4.97=#1f1f0c6f: HRB 6684, email=laura.music@siemens-energy.com, serialNumber=Z0016W0N, givenName=Laura, sn=Music, cn=Music Laura
Member of the Management Board

Unrestricted
Siemens Energy is a trademark licensed by Siemens AG
The online available document is the currently applicable version